



The Dispute Service Ltd Modern Slavery Policy

This policy, made pursuant to section 54(1) of the Modern Slavery Act 2015, sets out steps The Dispute Service has taken and is continuing to take to understand and minimise the potential risk of modern slavery in its business and supply chains.

Our Business

The Dispute Service is a company limited by guarantee providing tenancy deposit protection and dispute resolution services across the UK.

Our commitment to the principles of the Modern Slavery Act 2015

The Dispute Service is committed to the principles of the Modern Slavery Act 2015 and the abolition of modern slavery and human trafficking. As an equal-opportunities employer, The Dispute Service is committed to creating and ensuring a non-discriminatory and respectful working environment for its staff. The Dispute Service wants all colleagues to feel confident that they can expose wrongdoing without any risk to themselves and as such has an established whistleblowing policy which all colleagues can access.

The Dispute Service recruitment and people management processes are designed to ensure that all prospective employees are legally entitled to work in the UK. Basic disclosure checks are also completed by all employees before starting employment with us.

The Dispute Service does not enter into business with any organisation, in the United Kingdom or overseas, which knowingly supports or is found to be involved in slavery, servitude and forced or compulsory labour.

The Dispute Service maintains the following policies which are accessible to all employees:

- Code of Conduct
- Confidential Reporting (Whistleblowing) policy
- Bullying and Harassment policy
- Equality, Diversity & Inclusion policy
- Recruitment and Selection policy

Our Supply Chain

Due to the nature of our business, The Dispute Service assess itself to have a low risk of modern slavery in our business and supply chains.

Our supply chains are limited, and we procure goods and services from a restricted range of UK and overseas suppliers.

Embedding the Principles

- To ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training in Modern Slavery training to our staff.
- We comply with all applicable anti-slavery and human trafficking laws, statutes, regulations and codes including the Modern Slavery Act 2015.
- We engage with our supplier base about our commitment to our Modern Slavery Policy and identify and ensure that there is no slavery or human trafficking in our supply chains.
- We do not engage in any activity, practice or conduct that would constitute an offence under the Modern Slavery Act 2015 if such an activity, practice or conduct were carried out in the UK.

This statement has been approved by the Chief Executive Officer and constitutes our slavery and human trafficking statement for the financial year ending 31 March 2025. This statement will be reviewed and updated annually.