



The Dispute Service Ltd Modern Slavery Policy

This policy is made pursuant to section 54(1) of the Modern Slavery Act 2015 and outlines the steps The Dispute Service Ltd has taken and continues to take to identify, assess, and mitigate the potential risk of modern slavery within its business operations and supply chains.

Our Business

The Dispute Service Ltd is a company limited by guarantee, providing tenancy deposit protection and dispute resolution services across the UK.

Commitment to the Principles of the Modern Slavery Act 2015

The Dispute Service Ltd is committed to upholding the principles of the Modern Slavery Act 2015 and to preventing modern slavery and human trafficking in all aspects of its operations.

As an equal-opportunities employer, The Dispute Service Ltd is dedicated to fostering a non-discriminatory and respectful working environment for its employees. The Dispute Service Ltd encourages colleagues to report any concerns about unethical or unlawful conduct without fear of retaliation, supported by an established whistleblowing policy, which is accessible to all staff.

The recruitment and people management processes of The Dispute Service Ltd ensure that all employees are legally entitled to work in the UK. Additionally, basic disclosure checks are conducted for all employees before their employment commences.

The Dispute Service Ltd does not knowingly engage in business with any organisation, whether in the UK or overseas, that is involved in slavery, servitude, or forced labour.

Policies Supporting Our Commitment

The Dispute Service Ltd maintains the following policies, which are available to all employees:

- Code of Conduct
- Confidential Reporting (Whistleblowing) Policy
- Bullying and Harassment Policy
- Equality, Diversity & Inclusion Policy
- Recruitment and Selection Policy

Our Supply Chain

Due to the nature of its business, The Dispute Service Ltd assesses itself as having a low risk of modern slavery within its operations and supply chains.

The supply chains of The Dispute Service Ltd are limited, and it procures goods and services from a restricted range of UK and overseas suppliers.

Embedding the Principles

To support this commitment, The Dispute Service Ltd:

- Provides modern slavery awareness training to staff to enhance their understanding of potential risks in business operations and supply chains.
- Complies with all applicable laws and regulations related to anti-slavery and human trafficking, including the Modern Slavery Act 2015.
- Engages with suppliers to ensure they understand and adhere to the Modern Slavery Policy and assesses potential risks in supply chains.
- Does not engage in any activity, practice, or conduct that would constitute an offence under the Modern Slavery Act 2015 if carried out in the UK.

Review and Approval

This statement has been approved by the Chief Executive Officer and constitutes the slavery and human trafficking statement for the financial year ending 31 March 2026. It will be reviewed and updated annually.